

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2744
#3

In re patent application of

Mei, et al.

Attorney Docket No.: YO999-349

Serial No.: 09/421,363

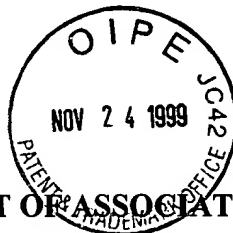
Group Art Unit: 2744

Filing Date: October 19, 1999

Examiner: Unknown

For: SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR AN
INTERACTIVE VOICE RESPONSE SYSTEM

Assistant Commissioner of Patents
Washington, D.C. 20231



RECEIVED
NOV 29 1999
TECH CENTER 2700

APPOINTMENT OF ASSOCIATE ATTORNEY

Sir:

The undersigned attorney, who has been appointed as an attorney in the Combined Declaration and Power of Attorney for the above-identified application, hereby appoints Sean M. McGinn (Reg. No. 34, 386) and Frederick W. Gibb, III (Reg. No. 37,629) of McGinn & Gibb, P.C., 1701 Clarendon Blvd., Suite 100, Arlington, Virginia 22209 [telephone number (703) 294-6699] his associate attorneys to prosecute said application and to transact all business in the United States Patent and Trademark Office connected therewith.

Please direct all official communications to:

McGinn & Gibb, P.C.
1701 Clarendon Blvd., Suite 100
Arlington, Virginia 22209
(703)294-6699
Customer No.: 21254

Respectfully submitted,

David M. Shofi, Esq.
Registration No. 39,835

IBM Corporation
Intellectual Property Law
P.O. Box 218
Yorktown Heights, NY 10598